

JAS FASHION RETURN FORM

Order Date: _____ Order/Invoice No.: _____ First Name: _____ Last Name: _____

Have you received a return approval for the items to be returned from the seller? Yes No *Returns must be approved prior to sending. Unapproved returns may not be processed.*

Product SKU	Product Name	Quantity Returned	Reason

I WOULD LIKE Store Credit Refund *a handling fee may apply — see our Returns Policy for details) Donate to a wig library *a simple way to turn your return into something meaningful. Learn about Jas Fashion Charity Initiatives: <https://www.jasfashion.com.au/Community/>

Did you pay for the postage when you placed the order? Yes No

*Shipping charges applied to the original purchase are non-refundable. If you didn't pay for postage for your initial order, the postage covered by Jas Fashion may be deducted from the store credit/refund.

FOLLOWING ARE THE TERMS AND CONDITIONS THAT CONSTITUTE OUR RETURNS POLICY:

- Returns must be initiated and posted within **30** days from the date you received your purchase.
- Items must be in their original state and condition and resalable in the original packaging (with original tags and packaging).
- **Special conditions for headwear:** If a hat has been tried on, a new shower cap or a lining cap should have been used with no signs of direct scalp contact. The items have to be packed with care to avoid any distortion of the items in transit. If your order was received in a carton box, the items must be returned in a carton box so that the products are protected and not distorted in transit.
- Please include any invoice, packing slip, or proof of purchase, and mark the returned item(s) on the document. Refunds/store credits are processed after the returned items have been received and inspected. *If a returned order cannot be allocated, no store credit or refund will be issued.
- Refer to our returns policy for more information: <https://www.jasfashion.com.au/returns-policy/>

SHIPPING AND HANDLING CHARGES

- Shipping costs for returned items are the responsibility of the customer and are non-refundable.
- Cover any previous delivery labels and barcodes to avoid delivery delays.
- **RETURN ADDRESS: SUPPORT, JAS FASHION, U9 / 4A BACHELL AVE, LIDCOMBE NSW 2141. Australia**

I have read and understand Jas Fashion Returns Policy.

Customer Signature: _____ Date: _____ Phone: _____ Email: _____